

2023 AGM Chair's Report — The Year in Review

Presented by Acting Chair Bryan Miles.

This past year has been one of the most difficult that any group of Trustees and Employees have had to deal with in my memory. This includes aggressive harassment toward Employees and several incidents of vilification directed at Trustees and Employees through social media.

This unhealthy atmosphere has contributed to the resignation of Trustee Emer Dubois. During her term, Emer always displayed a thoughtful approach to every issue the Board dealt with. SSID will miss her reasoned and respectful considerations. A By-election will be held later in the meeting to fill this Trustee position.

On a more positive note:

Area "A" has a new Regional Director: Jason Lennox, who we have had a meeting with on Island in early July. We have found him to be a good listener and hopefully he will be receptive to our future grant requests.

SSID hired Flora Tremblay in April as our New Water Sampler / Maintenance Contractor and she will serve as the backup for Ruth White, our monthly Meter Reader. We are pleased with this excellent addition to the team.

Electrical consultant Neil McLean has resolved our generator, timer, and controller issues that were problematic last year as well as providing the Board with valuable insight on all things electronic. Thank you, Neil.

I would like to touch on a couple of significant items that were dealt with by our Operator, Kerby Fisher. More details will follow in the Operator's report.

SSID did a scheduled major lower tank clean and inspection in April. To go along with the cleaning of the tank, SSID hired a tank inspection company to do thickness testing on the tank surfaces. The results were outstanding. Thickness readings indicated the tank is in excellent condition and suggested interior re-coating would not be required for approximately 20 years.

A major leak was discovered on Brian's Way. The leak was repaired over a couple of weeks by Operator Kerby Fisher and crew. This leak caused some airlock and resulting system pressure issues that have since been rectified.

Water consumption to end of June is up 22.7% over 2022. This increase indicates significantly higher occupancy rates in the District this year.

The issue of ongoing complaints regarding generator noise was escalated by the complainant through a demand letter from their lawyer to SSID. These long time series of complaints have

become one of the biggest uses of Trustee and Administrator time over the past year. SSID had to hire a lawyer as a result to ensure protection of its Trustees, Employees, Contractors, and most importantly, the integrity of the water system.

Several remedial actions have been put in place by Trustees and Employees to mitigate these complaints, unfortunately the individuals involved have been unwilling to acknowledge these efforts. There is an agenda item today for the purpose of fully reviewing the steps taken by SSID to address these concerns and provide opportunity to discuss possible resolutions.

In closing I would like to extend a well deserved thank you to my fellow Trustee Lee Davis, our Administrator Janine Reimer, and our Systems Operator Kerby Fisher for jobs well done.

Bryan Miles
Acting Chair, Savary Shores Improvement District
Submitted July 30, 2023